



Complex Care Support



What can we do for you?

We offer added assistance for patients and families navigating serious illness, focusing on education, resources and care planning alongside active treatment.

Our goal is to work in conjunction with your provider to enhance your existing care, offer 24/7 on call support and help prepare for what's next.

By providing more information about your illness, we help you understand your options, manage expectations over time, and provide support quickly before crises or repeated hospitalizations occur.

We help to provide relief from the symptoms, pain and stress of a serious illness.

CARDIOLOGY-ONCOLOGY-NEUROLOGY-PULMONARY

Heart Failure, Cancer, Diabetes, Stroke, COPD, ALS, Emphysema, Parkinson's, Alzheimer's, Liver or Kidney Disease, Dementia...any serious progressive illness

Is the Complex Care Support Program Right For You, or a Loved One?

Covered by most medical insurances; our finance staff will help you confirm coverage.

- **Do you have one or more serious illnesses listed on the front of this card?**
- **Do you have symptoms that make it difficult to be as active as you would like to be, or impact your quality of life? These symptoms might include:**
 - pain or discomfort, shortness of breath, fatigue, anxiety, depression, lack of appetite, nausea or constipation
- **Have you experienced the following:**
 - difficult side effects from treatment, eating problems due to a serious illness, frequent emergency room visits, three or more admissions to the hospital within 12 months and with the same symptoms
- **Do you, or someone close to you, need help with:**
 - knowing what to expect, knowing what programs and resources are available, making medical decisions about treatment choices/options, matching your goals and values to your medical care, understanding the pros and cons (benefits/burdens) of treatments (e.g., dialysis, additional cancer treatments, surgery, etc.)
- **Do you, or someone close to you, need help with:**
 - coping with the stress of a serious illness, emotional support, spiritual or religious support, talking with your family about your illness and what is important to you



If you said yes to any of the above, please contact us for a free consultation!

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